Matthew Schoofs

Software Developer

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Summary

Results-driven Software Developer with 6+ years of experience designing, developing, and maintaining robust, scalable applications. Proficient in C#, VB.NET, SQL, and ERP system integrations, with deep expertise in customizing and deploying Infor Syteline/CloudSuite Industrial (CSI) ERP solutions. Skilled at optimizing software performance, creating deployment pipelines, and translating complex business needs into maintainable code. Strong communicator and problem-solver, known for collaborating effectively with cross-functional teams and delivering detail-oriented solutions under tight deadlines.

WORK EXPERIENCE

Senior Syteline Developer 2023 – 2025

The Lake Companies, Inc., Green Bay, WI

- Designed, developed, and maintained custom modifications within the Infor Syteline/CloudSuite Industrial (CSI) ERP platform using Mongoose, IDOs, and Form Scripting.
- Built tailored business logic, reports, and UI enhancements to meet operational needs across manufacturing, finance, and supply chain departments.
- Developed custom installers and deployment packages for consistent multi-site ERP installations.
- Led both on-premises and cloud-based deployments of CSI modules and enhancements, ensuring secure, high-performance rollouts.
- Integrated third-party tools and APIs to extend ERP capabilities.
- Collaborated with business analysts and stakeholders to gather requirements, design solutions, and deliver enhancements with minimal disruption.

Programmer/Analyst 2018 – 2023

The Lake Companies, Inc., Green Bay, WI

- Developed enhancements and service packs for software integrated with Infor Syteline ERP system.
- Collaborated with customers to troubleshoot software issues and provided technical assistance with installations.
- Developed and implemented a custom application to streamline coordination of code changes, backlog/defect information, customer data, and version control, reducing task time by 30%.
- Maintained code base for unique customer code repositories across all software versions.
- Created individual fixes for customer installations and compiled comprehensive service packs for software updates.

Desktop Support Analyst II 2017 – 2018

Alta Resources, Neenah, WI

- Part of a five-member team supporting Tier 2 support for 2000+ multinational end-users.
- Designed and implemented UI and backend procedural updates to company-wide IT service management software.
- Cleared twice the number of customer incidents compared to peers, exceeding performance expectations.
- Conducted IT repairs and performed necessary software/hardware updates to ensure system maintenance and security.

IT Tech Intern 2016 – 2017

Alta Resources, Neenah, WI

- Collaborated as an entry-level Desktop Support Analyst intern for a multi-million-dollar multinational outsourcing company.
- Initiated, designed, and taught a new System's Training Standard for all new employees.
- Performed advanced troubleshooting techniques to ensure service level expectations were met.
- Identified and analyzed hardware and software issues, escalating as needed to ensure timely resolution.

EDUCATION

Fox Valley Technical College, Appleton, WI

Associate of Applied Science — Software Development

SKILLS

Languages: C#, VB.NET, SQL, MySQL, REST API

Frameworks & ERP Systems: Mongoose, Infor Syteline/CSI

Tools & Software: Visual Studio 2010+, SQL Server Management Studio (SSMS), Git, Git Extensions, Docker

Methodologies: Agile (Scrum/Kanban)

Operating Systems: Windows, macOS, Linux